Study Support Service

Clinical Research Network
Overview

Our videoscribe talks through the key elements of CRN study support in less than 3 minutes...

https://www.youtube.com/watch?v=QWv56Y9rXyE
6 pillars underpinning Study Support Service

- Providing more proactive and less reactive support
- Connecting research site teams across the country to support overall study delivery
- Utilising CRN resources more effectively by targeting resources to where they can add most value
- Embedding clinical expertise where it most adds value along the research delivery pathway
- Providing equity and consistency of service across the portfolio with clear benefits for the CRN customer
- Improving communication between local and national teams enabling a one CRN approach to research delivery, thereby reducing waste
Study Support Service Route Map

Services across the whole Research Delivery Pathway
Study Support Service

CRN tasked with STUDY delivery

Closure reviews to take a reflective look at the study to identify areas for future improvement

Study support needs identified through Early Contact and Engagement service and tailored advice provided

Active study Performance Monitoring, including regular study reviews to deliver to time and target

Previous services brought together as an Effective Start Up action plan to overcome identified issues

CRN performs internal National Study Delivery Assessment / Site Intelligence service to identify study challenges

Early discussions and a proactive approach to study challenges enable all sites to benefit from action plans.

The CRN connects all sites for a ‘do once and share’ approach across the study.
What do I need from my Local Network to support research?
Workshop session

- Split into groups
- Local team here to support
- Consider and discuss and mark with post its on the flip charts

What interactions do you have with your local Network team?

What support do your researchers need from you/local networks?

What support do you need from your local Network?
Summary of your thoughts

Manpower

Material

Machine

Method

Measurement

Mother Nature

action plan
Feedback & Questions